



# FAIR LAKES SHUTTLE SURVEY

In order to better serve you, we would appreciate your comments on the Fair Lakes Shuttle. You may hand it in during your ride, fax to (703) 631-6481 or e-mail it to [lzw@petersoncos.com](mailto:lzw@petersoncos.com)  
Thank you for taking the time to complete this form.

On a scale of 1 to 5, with 1 being *Poor* and 5 being *Excellent*, please rate the following:

Scheduled pick-up times	1	2	3	4	5
Location of shuttle stops	1	2	3	4	5
Cleanliness of shuttle bus	1	2	3	4	5
Driver courtesy	1	2	3	4	5
Driver safety	1	2	3	4	5
On-time performance	1	2	3	4	5
Overall shuttle experience	1	2	3	4	5

How often do you ride the Fair Lakes shuttle?

- Occasionally \_\_\_\_\_
- 1 – 2 days a week \_\_\_\_\_
- 3 – 4 days a week \_\_\_\_\_
- 5 days a week \_\_\_\_\_

Why do you ride the shuttle? Check all those that apply and circle the one that is most important to you.

- Convenience \_\_\_\_\_
- Save \$ on gas \_\_\_\_\_
- Save \$ on parking \_\_\_\_\_
- Do not own a vehicle \_\_\_\_\_
- Car not available \_\_\_\_\_
- Environmental \_\_\_\_\_

Do you live in Fair Lakes?      Yes                      No

Do you work in Fair Lakes?      Yes                      No

How long have you been riding the shuttle? \_\_\_\_\_ months (or) \_\_\_\_\_ years

What, if anything, would you change about the Fair Lakes Shuttle? \_\_\_\_\_

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Please provide us with your name and e-mail address. With the start of the Fair Lakes Interchange Project in 2010, modifications to the schedule and route may be necessary, and we would like to keep you apprised of any changes. Your information will remain confidential and will not be shared.

Name \_\_\_\_\_ E-mail \_\_\_\_\_  
(Print first and last name)